



Survey of CSB Outpatient Service Capacity and Commitment Hearing Attendance

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Report: # 141-07

Issued August 31, 2007

**Office of the Inspector General
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& Attendance at Commitment Hearings**

Table of Contents

Section	Page
I. Introduction	5
II. Summary of Survey Results	
A. CSB Outpatient Services	
i. Outpatient Services - Background	7
ii. Adult Outpatient Services	8
iii. Child & Adolescent Outpatient Services	10
B. CSB Commitment Hearing Attendance	13
III. Appendix	
A. Survey Instrument	15
B. Detailed Charts of Adult Outpatient Services Survey Results	19
C. Detailed Charts of Child/Adolescent Outpatient Services Survey Results	27
D. Detailed Charts of Commitment Hearing Attendance Survey Results	35

Section I

Office of the Inspector General Survey of CSB Outpatient Service Capacity & Attendance at Commitment Hearings

Introduction

Following the April 16, 2007, critical incident at VA Tech, the Office of the Inspector General for Mental Health, Mental Retardation & Substance Abuse Services (OIG) conducted an extensive investigation of mental health services provided to the student who was determined by law enforcement agencies to be responsible for this incident. The investigation focused on the community services board (CSB), local hospital and university counseling center that were involved in the prescreening, involuntary hospitalization and outpatient commitment of the student in late 2005 in the New River Valley area.

In the course of this inspection, the OIG heard repeatedly from staff at all three of these organizations that outpatient treatment options in the New River Valley area are extremely limited. It was reported that there are few private options available for those who have resources. For those without the ability to pay, the local CSB is the only option, and the CSB has extremely limited outpatient capacity. This issue of inadequate outpatient service capacity is consistent with information received by the OIG in the following three reviews of CSB services during 2005 and 2006:

- CSB Emergency Services Programs (OIG Report #123-05)
- CSB Mental Health Case Management (OIG Report #128-06)
- CSB Substance Abuse Outpatient Services for Adults (OIG Report #129-06)

Also, during this investigation, the OIG learned that the local CSB had a practice of not attending commitment hearings. This is consistent with anecdotal information received by the OIG in recent years indicating that CSB practices regarding attendance at commitment hearings are inconsistent across the state.

On June 4, 2007, the OIG conducted a brief survey of the 40 CSBs to obtain a better statewide understanding of (1) CSB outpatient service capacity and (2) CSB commitment hearing attendance practices. The survey response rate was 100%.

Section II of the report includes a summary of survey results with separate sections for adult outpatient services, child/adolescent outpatient services and CSB attendance at commitment hearings. Section III (Appendix) contains the survey instrument and a series of charts that provide additional detail on the results of the survey for each of these topical areas.

Section II

Summary of Survey Results

A. CSB Outpatient Services

Outpatient Services - Background

The outpatient services section of the survey focused on how long citizens must wait to receive outpatient services and the current outpatient treatment capacity of the CSBs. Separate information was collected for adults and for children/adolescents regarding the following two services:

- Outpatient counseling or therapy provided by a clinician. This service is delivered by a masters or doctorate level mental health professional who is most often licensed as a clinical social worker, a professional counselor or a clinical psychologist.
- Outpatient psychiatric services provided by a psychiatrist, psychiatric nurse practitioner or other medical personnel who deliver a variety of therapeutic interventions, including medication.

It is these two services in combination with a comprehensive array of mental health emergency services and other supports that are necessary to fulfill the following two expectations that local communities have of their CSBs:

- The first is the provision of therapeutic support and intervention for those who are struggling with emerging mental health problems. This includes adults and families who recognize a problem and seek services voluntarily or are referred by other community services. It also includes children and adolescents referred by schools, social services, health care providers and the courts.
- The second is the provision of services to individuals following a mental health crisis. The majority of individuals who utilize the CSB emergency services programs and many who are detained for assessment do not require longer term inpatient care and do not require the full array of support services that are provided to those with long-term mental illness. However, they do require intensive outpatient services that are available without delay. Not only is the availability of this service an expectation of the community, but it is also this service to which judges and special justices commit individuals when they order involuntary outpatient treatment.

The survey did not focus on emergency services or the wide array of community support services that are required for those with long-term mental illness including such services as psychosocial rehabilitation, PACT teams, supported employment and various supported living arrangements.

Adult Outpatient Services

The survey revealed the following regarding wait time and capacity for CSB outpatient services for adults:

- Adults seeking outpatient appointments with clinicians and psychiatrists have long waits for an initial appointment.

CSB Average Wait Time for Adult Outpatient Services	
Clinician Appointment (Regular)	28.88 days
Clinician Appointment (Post-Emergency Intervention)	12.93 days
Psychiatrist Appointment (Regular)	24.37 days
Psychiatrist Appointment (Post- Emergency Intervention)	13.69 days

- The number of days an adult must wait for an appointment varies tremendously among the 40 CSBs:
 - Regular appointment with clinician - ranges from 7 to 85 days
 - Post-emergency appointment with clinician - ranges from 1 to 46 days
 - Regular appointment with psychiatrist - ranges from 5 to 60 days
 - Post-emergency appointment with psychiatrist - ranges from 1 to 30 days
- Two of the 40 CSBs do not offer outpatient services (regular or post-emergency appointments with clinicians) to adults. Two of the 40 CSBs do not offer regular psychiatric outpatient services to adults, and one CSB does not offer post-emergency outpatient services to adults.

- Currently, the capacity of CSB outpatient services for adults statewide is extremely limited and varies significantly among the 40 CSBs. There are 1.64 clinician FTE's per 50,000 population serving adults in CSBs statewide. Of the 40 CSBs, 25 or 62.5% have 2.00 or fewer FTE clinicians per 50,000 population providing outpatient services to adults.

Number and Percentage of CSB Adult Outpatient Staff FTE's Per 50,000 Population *		
	Number of CSBs	% of 40 CSBs
0 FTEs	2	5.00%
.01 to 1.00 FTEs	11	27.50%
1.01 to 2.00 FTEs	12	30.00%
2.01 to 3.00 FTEs	6	15.00%
3.01 to 4.00 FTEs	3	7.50%
4.01 + FTEs	6	15.00%

* This survey was designed to capture the number of staff FTE's that provide counseling/therapy and excludes staff time dedicated to (1) case management or similar services and (2) the time of psychiatrists or nurses that is used primarily for medication clinics and med-checks.

- The mean/average number of clinician FTEs per 50,000 population serving adults in the 40 CSBs is 2.28. This varies significantly across the state:
 - By type of CSB¹:
 - Administrative/Policy (10 CSBs) 1.38 FTEs
 - Operational (29 CSBs) 2.63 FTEs
 - Advisory CSB (1 CSB) 2.03 FTEs
 - By urban/rural CSB:
 - Urban (17 CSBs) 1.46 FTEs
 - Rural (23 CSBs) 2.88 FTEs
 - By size of CSB²:
 - Large (14 CSBs) 1.65 FTEs
 - Medium (17 CSBs) 2.27 FTEs
 - Small (9 CSBs) 3.28 FTEs
 - By region:
 - I – Northwest (8 CSBs) 2.24 FTEs
 - II – Northern (5 CSBs) 1.79 FTEs
 - III – Southwest (10 CSBs) 3.69 FTEs
 - IV – Central (8 CSBs) 1.49 FTEs
 - V – Eastern (9 CSBs) 1.85 FTEs

¹ CSB Type refers to how the CSB is established as defined in the VA Code.

² CSB Size refers to the large, medium or small budget.

- Over the past 10 years, outpatient treatment capacity for adults has decreased at 60% of the CSBs.

Change in CSB Adult Outpatient Capacity Over Past 10 Years		
	Number of CSBs	% of 40 CSBs
Increased Capacity	7	17.50%
Decreased Capacity	24	60%
No Change	9	22.50%

- The primary explanations provided by the CSBs for decreased outpatient capacity over the past 10 years include:
 - Diversion of funding and staff to populations identified as priority by the state – primarily those with long-term mental illness and those ready for discharge from state hospitals
 - Decrease in funding from one or more targeted sources
 - Static funding from one or more sources

Child & Adolescent Outpatient Services

The survey revealed the following regarding wait time and capacity for CSB outpatient services for children/adolescents:

- Children/adolescents seeking outpatient appointments with clinicians and psychiatrists have long waits for an initial appointment.

CSB Average Wait Time for Child/Adolescent Outpatient Services	
Clinician Appointment (Regular)	35.7 days
Clinician Appointment (Post – Emergency Intervention)	16.21 days
Psychiatrist Appointment (Regular)	29.76 days
Psychiatrist Appointment (Post-Emergency Intervention)	15.62 days

- The number of days a child/adolescent must wait for an appointment varies tremendously among the 40 CSBs:
 - Regular appointment with clinician - ranges from 7 to 173 days.
 - Post-emergency appointment with clinician - ranges from 1 to 65 days.
 - Regular appointment with psychiatrist - ranges from 1 to 90 days.
 - Post-emergency appointment with psychiatrist - ranges from 1 to 56 days.
- One of the 40 CSBs does not offer outpatient services (regular or post-emergency appointments with clinicians) to children/adolescents. All CSBs offer outpatient services with a psychiatrist.
- Currently, the capacity of CSB outpatient services for children/adolescents statewide is extremely limited and varies significantly among the 40 CSBs. There are 1.18 clinician FTE's per 50,000 population serving children/adolescents in CSBs statewide. Of the 40 CSBs, 34 or 85% have 2.00 or fewer FTE clinicians per 50,000 population providing outpatient services to children/adolescents.

Number and Percentage of CSB Child/Adolescent Outpatient Staff FTE's Per 50,000 Population *		
	Number of CSBs	% of 40 CSBs
0 FTEs	1	2.50%
.01 to 1.00 FTEs	11	27.50%
1.01 to 2.00 FTEs	22	55.00%
2.01 to 3.00 FTEs	4	10.00%
3.01 to 4.00 FTEs	2	5.00%
4.01 + FTEs	0	0.00%

* This survey was designed to capture the number of staff FTE's that provide counseling/therapy and excludes staff time dedicated to (1) case management or similar services and (2) the time of psychiatrists or nurses that is used primarily for medication clinics and med-checks.

- The mean/average number of clinician FTE's¹ per 50,000 population serving children/adults in the 40 CSBs is 1.49. Variations in the mean/average across the state are as follows:
 - By type of CSB¹:
 - Administrative/Policy (10 CSBs) 1.37 FTEs
 - Operational (29 CSBs) 1.53 FTEs
 - Advisory CSB (1 CSB) 1.52 FTEs
 - By urban/rural CSB:
 - Urban (17 CSBs) 1.25 FTEs
 - Rural (23 CSBs) 1.67 FTEs
 - By size of CSB²:
 - Large (14 CSBs) 1.25 FTEs
 - Medium (17 CSBs) 1.40 FTEs
 - Small (9 CSBs) 2.01 FTEs
 - By region:
 - I – Northwest (8 CSBs) 1.35 FTEs
 - II – Northern (5 CSBs) 1.54 FTEs
 - III – Southwest (10 CSBs) 1.86 FTEs
 - IV – Central (8 CSBs) 1.30 FTEs
 - V – Eastern (9 CSBs) 1.32 FTEs
- Over the past 10 years, outpatient treatment capacity for children/adolescents has decreased for 55% of the CSBs.

Change in CSB Child/Adolescent Outpatient Capacity Over Past 10 Years		
	Number of CSBs	% of 40 CSBs
Increased Capacity	15	37.50%
Decreased Capacity	22	55%
No Change	3	7.50%

- The primary explanations provided by the CSBs for decreased outpatient capacity over the past 10 years include:
 - Diversion of funding and staff to populations identified as priority by the state – primarily those with long-term mental illness and those ready for discharge from state hospitals
 - Decrease in funding from one or more targeted sources
 - Static funding from one or more sources

¹ CSB Type refers to how the CSB is established as defined in the VA Code.

² CSB Size refers to the large, medium or small budget.

B. CSB Commitment Hearing Attendance

The section of the survey on attendance at commitment hearings by CSBs revealed the following about the percentage of commitment hearings attended in the six months prior to the date of the survey and barriers to attendance:

- The average estimated percentage of commitment hearings that were attended by the 40 CSBs was 54.25%.

Range of Estimated % of Hearings Attended by CSB	Number of CSBs	% of 40 CSBs
96 – 100%	16	40%
76 – 95%	4	10%
51 – 75%	1	2.5%
26 – 50%	2	5%
1 – 25%	8	20%
0%	9	22.5%

- The average percentage of commitment hearings attended by Administrative/Policy CSBs is 82% compared to 43.1 % of Operational CSBs. The majority of Administrative/Policy CSBs (8 of 10 or 80%) attend an average of 96% to 100% of commitment hearings as compared to 7 of 29 or 24.1% of Operational CSBs.
- The average percentage of commitment hearings attended by Urban CSBs is 83.35% compared to 32.64% of Rural CSBs. The majority of Urban CSBs (13 or 17 or 76.5%) attend an average of 96% to 100% of commitment hearings as compared to 3 or 23 13% of Rural CSBs.
- Of the 9 CSBs that report attending 0% of the commitment hearings, 8 are classified as rural and 1 is classified as urban.
- Of the 40 CSBs, 19 reported at least one barrier to attendance at commitment hearings. All 19 indicated that limited staffing was a barrier. In addition, 8 of these same CSBs reported that travel distance within the services area was a barrier, and 10 of these boards reported that the holding of commitment hearings outside the CSB's service area was a barrier.

- Of the 19 CSBs that reported at least one barrier to attendance at commitment hearings, 16 were rural and 3 were urban..

Barriers to CSB Participation in Commitment Hearings				
Barriers	Statewide		Number of CSBs by Urban/Rural	
	Number of CSBs	% of 40 CSBs	Urban	Rural
Limited Staffing	19	47.50%	3	16
Travel Distance (Within Service Area)	8	20.00%	1	7
Hearing Outside of Service Area	10	25.00%	2	8

Section III

Appendix

Attachment A

Office of the Inspector General

Short Survey of CSB Mental Health Outpatient Services Capacity

Please complete this four-page survey and return your response to the OIG no later than Wednesday, June 6, 2007. Please use hard data wherever possible. Estimates may be necessary in some cases given the short turnaround. If you have questions, please call Jim Stewart at 804-692-0276.

Send your response by email to pat.pettie@oig.virginia.gov or by FAX to 804-786-3400.

Mental Health Outpatient Services for Adults

1.a How many calendar days, on average, do **adults** who seek **non-emergency** services from your agency have to wait to begin **Mental Health Outpatient treatment** from the day they make their first call to your agency to the day they start active treatment services (not an intake or access interview, but ongoing treatment)?

1.b If an adult has his/her initial contact with your agency through emergency services or as part of an ECO or TDO process, how many calendar days does it take for this person to begin ongoing outpatient treatment after the emergency treatment episode is complete?

2.a How many calendar days, on average, do the **adults** you serve in your **Mental Health Outpatient Program** have to wait to see a psychiatrist from the day they are referred to the psychiatrist to the day they actually have an appointment?

2.b If the adult's initial contact with your agency is through emergency services or as part of an ECO or TDO process, how many calendar days does it take for this person to be seen by a psychiatrist?

3. How many full time equivalent (FTE) staff in your agency provide **Mental Health Outpatient services to adults**? Do not include the following: (1) case management or similar services, (2) the time of psychiatrists or nurses that is used primarily for medication clinics and med-checks.

4.a Over the past ten years, has your **Mental Health Outpatient treatment capacity for serving adults** (check one):

Increased

☐

Decreased

☐

Remained the same

☐

4.b If the capacity of your **Mental Health Outpatient Services for adults** has increased or decreased, explain the factors that have caused this change.

4.c If you provide no **Mental Health Outpatient Services for adults**, what year did you eliminate these services and why?

Mental Health Outpatient Services for Children and Adolescents

5.a How many days, on average, do the **children and adolescents** who seek **non-emergency** services from your agency have to wait to begin **Mental Health Outpatient treatment** from the day they make their first call to your agency to the day they start active treatment services (not an intake or access interview, but ongoing treatment)?

5.b If the child or adolescent has his/her initial contact with your agency through emergency services or as part of an ECO or TDO process, how many days does it take for this person to begin ongoing outpatient treatment after the emergency treatment episode is complete?

6.a How many days, on average, do the **children and adolescents** you serve in your **Mental Health Outpatient Program** have to wait to see a psychiatrist from the day they are referred to the psychiatrist to the day they actually have an appointment?

6.b If the child or adolescent's initial contact with your agency is through emergency services or as part of an ECO or TDO process, how many days does it take for this person to be seen by a psychiatrist?

7. How many full time equivalent (FTE) staff in your agency provide **Mental Health Outpatient services to children and adolescents**? Do not include the following: (1) case management or similar services, (2) the time of psychiatrists or nurses that is used primarily for medication clinics and med-checks.

8.a Over the past ten years, has your **Mental Health Outpatient Service capacity for serving children and adolescents** (check one):

Increased

☐

Decreased

☐

Remained the same

☐

8.b If the capacity of your **Mental Health Outpatient treatment capacity for children and adolescents** has increased or decreased, explain the factors that have caused this change.

8.c If you provide no **Mental Health Outpatient Services for children and adolescents**, what year did you eliminate these services and why?

Other Questions Regarding CSB Involvement in Commitment Hearings

9.a. At what percentage of the commitment hearings in your service area during the past six months was a staff member from your CSB physically present? If you are not able to provide hard data please provide your best estimate.

%

9.b. If staff of the CSB are not routinely present at commitment hearings, please provide an explanation of the barriers that prevent attendance.

Attachment B

Detailed Charts of Adult Outpatient Services Survey Results

Adult Outpatient Clinician & Psychiatrist Wait Time					
	Outpatient Clinician			Outpatient Psychiatrist	
	Regular Appointment	Appointment After Emergency		Regular Appointment	Appointment After Emergency
CSBs Offer Service	38	38		38	39
CSBs No Service	2	2		2	1
Mean/Average Days Wait	28.88	12.93		24.37	13.69
Median Days Wait	22.75	8.50		21.00	12.00
Minimum Days Wait	7	1		5	1
Maximum Days Wait	85	46		60	30

Adult Outpatient Clinician & Psychiatrist Wait Time By Range of Days									
	Outpatient Clinician					Outpatient Psychiatrist			
	Regular Appointment		Appointment After Emergency			Regular Appointment		Appointment After Emergency	
Average Wait	# Boards	%	# Boards	%		# Boards	%	# Boards	%
CSBs No Service	2	5	1	2.5		3	7.5	0	0
0-3 Days Wait	0	0	5	12.5		0	0	4	10
4-7 Days Wait	2	5	14	35		3	7.5	13	32.5
8-14 Days Wait	9	22.5	10	25		8	20	10	25
15-21 Days Wait	8	20	4	10		9	22.5	4	10
22-31 Days Wait	6	15	3	7.5		8	20	9	22.5
32-60 Days Wait	10	25	3	7.5		9	22.5	0	0
+ 60 Days Wait	3	7.5	0	0		0	0	0	0

Adult Outpatient Clinician and Psychiatrist Wait Time (Days) Sorted By CSB								
Community Services Board	Outpatient Clinician		Outpatient Psychiatrist		CSB Type	CSB Size	CSB Region	CSB Urban/Rural
	Regular Wait Time	Wait After Emergency	Regular Wait Time	Wait After Emergency				
Alexandria	20	7	14	7	Admin/Pol	Large	2	Urban
Alleghany High	36	20	15	25	Operational	Small	3	Rural
Arlington	10	4	21	21	Admin/Pol	Large	2	Urban
Blue Ridge	24.5	24.5	21	21	Operational	Large	3	Urban
Central Virginia	45	2	60	14	Operational	Large	1	Rural
Chesapeake	20	7	14	7	Admin/Pol	Medium	5	Urban
Chesterfield	36	2	15	25	Admin/Pol	Large	4	Urban
Colonial	10	1	5	1	Operational	Medium	5	Urban
Crossroads	49	7	35	7	Operational	Medium	4	Rural
Cumberland Mt	NA	0	NA	30	Operational	Medium	3	Rural
Danville-Pitt	45	10	15	14	Operational	Medium	3	Rural
Dickenson	14	14	17	17	Operational	Small	3	Rural
District 19	30	4	NA	4	Operational	Medium	4	Rural
Eastern Shore	30	14	42	7	Operational	Small	5	Rural
Fairfax-Falls Church	21	7	21	0	Admin/Pol	Large	2	Urban
Goochland-Pow	15	6	24.5	12	Operational	Small	4	Rural
Hampton-NN	13	4	12.5	3	Operational	Large	5	Urban
Hanover	45	2	20	4	Admin/Pol	Small	4	Urban
Harrisonburg-Rock	30	30	21	1.5	Operational	Small	1	Rural
Henrico Area	40	21	42	7	Admin/Pol	Large	4	Urban
Highlands	12	5	45	14	Operational	Small	3	Rural
Loudoun	31	15	28	28	Admin/Pol	Large	2	Urban
Middle Pen-NN	77.5	14	45	3.5	Operational	Medium	5	Rural
Mt. Rogers	42	18.39	60	27.95	Operational	Large	3	Rural
New River Valley	17	10	40	7	Operational	Medium	3	Rural
Norfolk	NA	NA	NA	30	Operational	Medium	5	Urban
Northwestern	7	3.5	28	3.5	Operational	Medium	1	Rural
PD One	17.5	6	30	8.5	Operational	Medium	3	Rural
Piedmont	10	10	30	30	Operational	Medium	3	Rural
Portsmouth	7	14	7	14	Advisory	Small	5	Urban
Prince William	85	46	13	11	Admin/Pol	Large	2	Urban
Rappahannock Area	14	14	10	30	Operational	Medium	1	Urban
Rappahannock-Rap	31	31	24	24	Operational	Medium	1	Rural
Region Ten	49	42	30	14	Operational	Large	1	Rural
Richmond	14	5	5	5	Operational	Large	4	Urban
Rockbridge Area	15	5	14	10	Operational	Small	1	Rural
Southside	16	8	27	21	Operational	Medium	4	Rural
Valley	70	9	42	7	Operational	Medium	1	Rural
Virginia Beach	35	7	14	4	Admin/Pol	Large	5	Urban
Western Tidewater	14	42	14	14	Operational	Medium	5	Rural

Adult Outpatient Clinicians Per 50,000 Population by CSB Type				
	Statewide	Admin/Policy CSBs	Operational CSBs	Advisory CSBs
CSBs Offer Service	38	10	27	1
CSBs No Service	2	0	2	NA
Mean/Average FTEs	2.28	1.38	2.63	2.03
Median FTEs	1.84	1.33	1.99	NA
Minimum FTEs	0.52	0.65	0.52	NA
Maximum FTEs	9.24	3.03	9.24	NA
CSBs with 0 FTEs	5.0%	0.0%	6.3%	0.0%
CSBs with .01 to 1 FTEs	27.5%	42.9%	25.0%	0.0%
CSBs with 1.01 to 2 FTEs	30.0%	42.9%	28.1%	0.0%
CSBs with 2.01 to 3 FTEs	15.0%	0.0%	15.6%	100.0%
CSBs with 3.01 to 4 FTEs	7.5%	14.3%	6.3%	0.0%
CSBs 4.01 + FTEs	15.0%	0.0%	18.8%	0.0%

Adult Clinicians Per 50,000 Population by Urban/Rural			
	Statewide	Urban	Rural
CSBs Offer Service	38	16	22
CSBs No Service	2	1	1
Mean/Average FTEs	2.28	1.46	2.88
Median FTEs	1.84	1.33	2.19
Minimum FTEs	0.52	0.52	0.52
Maximum FTEs	9.24	3.10	9.24
CSBs with 0 FTEs	5.0%	5.9%	4.3%
CSBs with .01 to 1 FTEs	27.5%	35.3%	21.7%
CSBs with 1.01 to 2 FTEs	30.0%	41.2%	21.7%
CSBs with 2.01 to 3 FTEs	15.0%	5.9%	21.7%
CSBs with 3.01 to 4 FTEs	7.5%	11.8%	4.3%
CSBs 4.01 + FTEs	15.0%	0.0%	26.1%

Adult Outpatient Clinicians Per 50,000 Population by CSB Size				
	Statewide	Large CSB	Medium CSB	Small CSB
CSBs Offer Service	38	14	15	9
CSBs No Service	2	0	2	0
Mean/Average FTEs	2.28	1.65	2.27	3.28
Median FTEs	1.84	1.33	1.99	2.03
Minimum FTEs	0.52	0.52	0.52	0.65
Maximum FTEs	9.24	4.39	5.87	9.24
CSBs with 0 FTEs	5.0%	0.0%	11.8%	0.0%
CSBs with .01 to 1 FTEs	27.5%	37.5%	23.5%	22.2%
CSBs with 1.01 to 2 FTEs	30.0%	42.9%	23.5%	22.2%
CSBs with 2.01 to 3 FTEs	15.0%	0.0%	23.5%	22.2%
CSBs with 3.01 to 4 FTEs	7.5%	14.3%	5.9%	0.0%
CSBs 4.01 + FTEs	15.0%	7.1%	11.8%	33.3%

Adult Outpatient Clinicians Per 50,000 Population by CSB Region						
	Statewide	Region I	Region II	Region III	Region IV	Region V
CSBs Offer Service	38	8	5	9	8	8
CSBs No Service	2	0	0	1	0	1
Mean/Average FTEs	2.28	2.24	1.79	3.69	1.49	1.85
Median FTEs	1.84	1.98	1.52	2.36	0.78	1.95
Minimum FTEs	0.52	0.65	1.30	0.70	0.52	0.55
Maximum FTEs	9.24	4.55	3.03	9.24	5.02	3.10
CSBs with 0 FTEs	5.0%	0.0%	0.0%	10.0%	0.0%	11.1%
CSBs with .01 to 1 FTEs	27.5%	25.0%	0.0%	10.0%	62.5%	33.3%
CSBs with 1.01 to 2 FTEs	30.0%	37.5%	80.0%	30.0%	12.5%	11.1%
CSBs with 2.01 to 3 FTEs	15.0%	12.5%	0.0%	10.0%	12.5%	33.3%
CSBs with 3.01 to 4 FTEs	7.5%	12.5%	20.0%	0.0%	0.0%	11.1%
CSBs 4.01 + FTEs	15.0%	12.5%	0.0%	40.0%	12.5%	0.0%

Adult Outpatient Clinicians Sorted By CSB								
Community Services Board	FTE Staff Per 50,000 Population	Total FTE Staff	Capacity Change Past 10 Years	Population	CSB Type	CSB Size	CSB Region	CSB Urban/Rural
Alexandria	3.03	8.00	Same	132176	Admin/Pol	Large	2	Urban
Alleghany High	5.93	2.70	Increased	22757	Operational	Small	3	Rural
Arlington	1.30	5.00	Increased	191623	Admin/Pol	Large	2	Urban
Blue Ridge	1.23	6.00	Decreased	243626	Operational	Large	3	Urban
Central Virginia	3.10	14.50	Decreased	234140	Operational	Large	1	Rural
Chesapeake	1.87	8.00	Increased	214145	Admin/Pol	Medium	5	Urban
Chesterfield	0.78	4.50	Decreased	289568	Admin/Pol	Large	4	Urban
Colonial	3.10	9.00	Same	145150	Operational	Medium	5	Urban
Crossroads	5.02	10.00	Decreased	99585	Operational	Medium	4	Rural
Cumberland Mt	0.00	0.00	Decreased	97305	Operational	Medium	3	Rural
Danville-Pitt	0.70	1.50	Decreased	106907	Operational	Medium	3	Rural
Dickenson	9.24	3.00	Increased	16226	Operational	Small	3	Rural
District 19	0.52	1.75	Decreased	169419	Operational	Medium	4	Rural
Eastern Shore	2.88	3.00	Decreased	52000	Operational	Small	5	Rural
Fairfax-Falls Church	1.73	36.00	Same	1042781	Admin/Pol	Large	2	Urban
Goochland-Pow	1.64	1.50	Decreased	45818	Operational	Small	4	Rural
Hampton-NN	0.77	5.00	Increased	326502	Operational	Large	5	Urban
Hanover	0.79	1.50	Decreased	95476	Admin/Pol	Small	4	Urban
Harrisonburg-Rock	0.65	1.50	Decreased	115126	Operational	Small	1	Rural
Henrico Area	0.65	4.00	Decreased	306041	Admin/Pol	Large	4	Urban
Highlands	1.81	2.50	Decreased	69184	Operational	Small	3	Rural
Loudoun	1.52	7.98	Increased	262726	Admin/Pol	Large	2	Urban
Middle Pen-NN	2.82	7.75	Decreased	137316	Operational	Medium	5	Rural
Mt. Rogers	4.39	10.45	Same	119014	Operational	Large	3	Rural
New River Valley	1.64	5.50	Decreased	167915	Operational	Medium	3	Rural
Norfolk	0.00	0.00	Decreased	235071	Operational	Medium	5	Urban
Northwestern	0.97	4.00	Same	206470	Operational	Medium	1	Rural
PD One	2.36	11.00	Increased	93637	Operational	Medium	3	Rural
Piedmont	5.87	6.50	Decreased	137922	Operational	Medium	3	Rural
Portsmouth	2.03	4.00	Decreased	98514	Advisory	Small	5	Urban
Prince William	1.36	11.25	Same	412894	Admin/Pol	Large	2	Urban
Rappahannock Area	1.99	12.00	Same	301831	Operational	Medium	1	Urban
Rappahannock-Rap	1.91	6.00	Decreased	156737	Operational	Medium	1	Rural
Region Ten	1.97	8.50	Decreased	216153	Operational	Large	1	Rural
Richmond	0.52	2.00	Decreased	191740	Operational	Large	4	Urban
Rockbridge Area	4.55	3.60	Same	39598	Operational	Small	1	Rural
Southside	2.02	3.50	Decreased	86625	Operational	Medium	4	Rural
Valley	2.77	6.30	Same	113797	Operational	Medium	1	Rural
Virginia Beach	0.77	6.70	Decreased	433470	Admin/Pol	Large	5	Urban
Western Tidewater	0.55	1.50	Decreased	137341	Operational	Medium	5	Rural

Adult Outpatient Clinicians Sorted By FTE Staff								
Community Services Board	FTE Staff Per 50,000 Population	Total FTE Staff	Capacity Change Past 10 Years	Population	CSB Type	CSB Size	CSB Region	CSB Urban/Rural
Cumberland Mt	0.00	0.00	Decreased	97305	Operational	Medium	3	Rural
Norfolk	0.00	0.00	Decreased	235071	Operational	Medium	5	Urban
Danville-Pitt	0.70	1.50	Decreased	106907	Operational	Medium	3	Rural
Goochland-Pow	1.64	1.50	Decreased	45818	Operational	Small	4	Rural
Hanover	0.79	1.50	Decreased	95476	Admin/Pol	Small	4	Urban
Harrisonburg-Rock	0.65	1.50	Decreased	115126	Operational	Small	1	Rural
Western Tidewater	0.55	1.50	Decreased	137341	Operational	Medium	5	Rural
District 19	0.52	1.75	Decreased	169419	Operational	Medium	4	Rural
Richmond	0.52	2.00	Decreased	191740	Operational	Large	4	Urban
Highlands	1.81	2.50	Decreased	69184	Operational	Small	3	Rural
Alleghany High	5.93	2.70	Increased	22757	Operational	Small	3	Rural
Dickenson	9.24	3.00	Increased	16226	Operational	Small	3	Rural
Eastern Shore	2.88	3.00	Decreased	52000	Operational	Small	5	Rural
Southside	2.02	3.50	Decreased	86625	Operational	Medium	4	Rural
Rockbridge Area	4.55	3.60	Same	39598	Operational	Small	1	Rural
Henrico Area	0.65	4.00	Decreased	306041	Admin/Pol	Large	4	Urban
Northwestern	0.97	4.00	Same	206470	Operational	Medium	1	Rural
Portsmouth	2.03	4.00	Decreased	98514	Advisory	Small	5	Urban
Chesterfield	0.78	4.50	Decreased	289568	Admin/Pol	Large	4	Urban
Arlington	1.30	5.00	Increased	191623	Admin/Pol	Large	2	Urban
Hampton-NN	0.77	5.00	Increased	326502	Operational	Large	5	Urban
New River Valley	1.64	5.50	Decreased	167915	Operational	Medium	3	Rural
Blue Ridge	1.23	6.00	Decreased	243626	Operational	Large	3	Urban
Rappahannock-Rap	1.91	6.00	Decreased	156737	Operational	Medium	1	Rural
Valley	2.77	6.30	Same	113797	Operational	Medium	1	Rural
Piedmont	5.87	6.50	Decreased	137922	Operational	Medium	3	Rural
Virginia Beach	0.77	6.70	Decreased	433470	Admin/Pol	Large	5	Urban
Middle Pen-NN	2.82	7.75	Decreased	137316	Operational	Medium	5	Rural
Loudoun	1.52	7.98	Increased	262726	Admin/Pol	Large	2	Urban
Alexandria	3.03	8.00	Same	132176	Admin/Pol	Large	2	Urban
Chesapeake	1.87	8.00	Increased	214145	Admin/Pol	Medium	5	Urban
Region Ten	1.97	8.50	Decreased	216153	Operational	Large	1	Rural
Colonial	3.10	9.00	Same	145150	Operational	Medium	5	Urban
Crossroads	5.02	10.00	Decreased	99585	Operational	Medium	4	Rural
Mt. Rogers	4.39	10.45	Same	119014	Operational	Large	3	Rural
PD One	2.36	11.00	Increased	93637	Operational	Medium	3	Rural
Prince William	1.36	11.25	Same	412894	Admin/Pol	Large	2	Urban
Rappahannock Area	1.99	12.00	Same	301831	Operational	Medium	1	Urban
Central Virginia	3.10	14.50	Decreased	234140	Operational	Large	1	Rural
Fairfax-Falls Church	1.73	36.00	Same	1042781	Admin/Pol	Large	2	Urban

Adult Outpatient Clinicians Sorted By Capacity Change								
Community Services Board	FTE Staff Per 50,000 Population	Total FTE Staff	Capacity Change Past 10 Years	Population	CSB Type	CSB Size	CSB Region	CSB Urban/Rural
Alexandria	3.03	8.00	Same	132176	Admin/Pol	Large	2	Urban
Colonial	3.10	9.00	Same	145150	Operational	Medium	5	Urban
Fairfax-Falls Church	1.73	36.00	Same	1042781	Admin/Pol	Large	2	Urban
Mt. Rogers	4.39	10.45	Same	119014	Operational	Large	3	Rural
Northwestern	0.97	4.00	Same	206470	Operational	Medium	1	Rural
Prince William	1.36	11.25	Same	412894	Admin/Pol	Large	2	Urban
Rappahannock Area	1.99	12.00	Same	301831	Operational	Medium	1	Urban
Rockbridge Area	4.55	3.60	Same	39598	Operational	Small	1	Rural
Valley	2.77	6.30	Same	113797	Operational	Medium	1	Rural
Alleghany High	5.93	2.70	Increased	22757	Operational	Small	3	Rural
Arlington	1.30	5.00	Increased	191623	Admin/Pol	Large	2	Urban
Chesapeake	1.87	8.00	Increased	214145	Admin/Pol	Medium	5	Urban
Dickenson	9.24	3.00	Increased	16226	Operational	Small	3	Rural
Hampton-NN	0.77	5.00	Increased	326502	Operational	Large	5	Urban
Loudoun	1.52	7.98	Increased	262726	Admin/Pol	Large	2	Urban
PD One	2.36	11.00	Increased	93637	Operational	Medium	3	Rural
Blue Ridge	1.23	6.00	Decreased	243626	Operational	Large	3	Urban
Central Virginia	3.10	14.50	Decreased	234140	Operational	Large	1	Rural
Chesterfield	0.78	4.50	Decreased	289568	Admin/Pol	Large	4	Urban
Crossroads	5.02	10.00	Decreased	99585	Operational	Medium	4	Rural
Cumberland Mt	0.00	0.00	Decreased	97305	Operational	Medium	3	Rural
Danville-Pitt	0.70	1.50	Decreased	106907	Operational	Medium	3	Rural
District 19	0.52	1.75	Decreased	169419	Operational	Medium	4	Rural
Eastern Shore	2.88	3.00	Decreased	52000	Operational	Small	5	Rural
Goochland-Pow	1.64	1.50	Decreased	45818	Operational	Small	4	Rural
Hanover	0.79	1.50	Decreased	95476	Admin/Pol	Small	4	Urban
Harrisonburg-Rock	0.65	1.50	Decreased	115126	Operational	Small	1	Rural
Henrico Area	0.65	4.00	Decreased	306041	Admin/Pol	Large	4	Urban
Highlands	1.81	2.50	Decreased	69184	Operational	Small	3	Rural
Middle Pen-NN	2.82	7.75	Decreased	137316	Operational	Medium	5	Rural
New River Valley	1.64	5.50	Decreased	167915	Operational	Medium	3	Rural
Norfolk	0.00	0.00	Decreased	235071	Operational	Medium	5	Urban
Piedmont	5.87	6.50	Decreased	137922	Operational	Medium	3	Rural
Portsmouth	2.03	4.00	Decreased	98514	Advisory	Small	5	Urban
Rappahannock-Rap	1.91	6.00	Decreased	156737	Operational	Medium	1	Rural
Region Ten	1.97	8.50	Decreased	216153	Operational	Large	1	Rural
Richmond	0.52	2.00	Decreased	191740	Operational	Large	4	Urban
Southside	2.02	3.50	Decreased	86625	Operational	Medium	4	Rural
Virginia Beach	0.77	6.70	Decreased	433470	Admin/Pol	Large	5	Urban
Western Tidewater	0.55	1.50	Decreased	137341	Operational	Medium	5	Rural

Attachment C

Detailed Charts of Child/Adolescent Outpatient Services Survey Results

Child/Adolescent Outpatient Clinician & Psychiatrist Wait Time					
	Outpatient Clinician			Outpatient Psychiatrist	
	Regular Appointment	Appointment After Emergency		Regular Appointment	Appointment After Emergency
CSBs Offer Service	39	39		40	39
CSBs No Service	1	1		0	1
Mean/Average Days Wait	35.71	16.22		29.76	15.63
Median Days Wait	30.00	10.00		28.00	14.00
Minimum Days Wait	7	1		1	1
Maximum Days Wait	173	65		90	56

Child/Adolescent Outpatient Clinician & Psychiatrist Wait Time By Range of Days									
	Outpatient Clinician					Outpatient Psychiatrist			
	Regular Appointment		Appointment After Emergency			Regular Appointment		Appointment After Emergency	
	# Boards	%	# Boards	%		# Boards	%	# Boards	%
CSBs No Service	1	2.5	1	2.5		0	0	0	0
0-3 Days Wait	0	0	4	10		1	2.5	3	7.5
4-7 Days Wait	2	5	10	25		3	7.5	11	27.5
8-14 Days Wait	8	20	13	32.5		9	22.5	13	32.5
15-21 Days Wait	6	15	3	7.5		4	10	4	10
22-31 Days Wait	7	17.5	3	7.5		10	25	7	17.5
32-60 Days Wait	12	30	5	12.5		10	25	2	5
+ 60 Days Wait	4	10	1	2.5		3	7.5	0	0

Child/Adolescent Outpatient Clinician and Psychiatrist Wait Time (Days) Sorted By CSB								
Community Services Board	Outpatient Clinician		Outpatient Psychiatrist		CSB Type	CSB Size	CSB Region	CSB Urban/Rural
	Regular Wait Time	Wait After Emergency	Regular Wait Time	Wait After Emergency				
Alexandria	30	10	32	7	Admin/Pol	Large	2	Urban
Alleghany High	33	18	13	15	Operational	Small	3	Rural
Arlington	20	7	7	7	Admin/Pol	Large	2	Urban
Blue Ridge	37.5	36	21	51	Operational	Large	3	Urban
Central Virginia	90	2	15	7	Operational	Large	1	Rural
Chesapeake	30	10	32	7	Admin/Pol	Medium	5	Urban
Chesterfield	33	5	13	15	Admin/Pol	Large	4	Urban
Colonial	15	1	1	1	Operational	Medium	5	Urban
Crossroads	49	7	35	7	Operational	Medium	4	Rural
Cumberland Mt	60	45	90	30	Operational	Medium	3	Rural
Danville-Pitt	45	14	14	14	Operational	Medium	3	Rural
Dickenson	14	14	17	17	Operational	Small	3	Rural
District 19	NA	NA	30	4	Operational	Medium	4	Rural
Eastern Shore	49	21	56	56	Operational	Small	5	Rural
Fairfax-Falls Church	35	35	7	0	Admin/Pol	Large	2	Urban
Goochland-Pow	12	8	24.5	12	Operational	Small	4	Rural
Hampton-NN	21	5	28	3	Operational	Large	5	Urban
Hanover	30	2	30	5	Admin/Pol	Small	4	Urban
Harrisonburg-Rock	60	60	14	14	Operational	Small	1	Rural
Henrico Area	28	14	42	21	Admin/Pol	Large	4	Urban
Highlands	12	24	50	14	Operational	Small	3	Rural
Loudoun	22	10	28	28	Admin/Pol	Large	2	Urban
Middle Pen-NN	72.5	14	50	30	Operational	Medium	5	Rural
Mt. Rogers	42.5	24.5	30	30	Operational	Large	3	Rural
New River Valley	14	7	90	10	Operational	Medium	3	Rural
Norfolk	14	9	14	7	Operational	Medium	5	Urban
Northwestern	173	28	28	3.5	Operational	Medium	1	Rural
PD One	12.5	6	37.5	8.5	Operational	Medium	3	Rural
Piedmont	14	14	30	30	Operational	Medium	3	Rural
Portsmouth	7	14	7	14	Advisory	Small	5	Urban
Prince William	120	65	16	13	Admin/Pol	Large	2	Urban
Rappahannock Area	21	21	10	30	Operational	Medium	1	Urban
Rappahannock-Rap	32	32	24	24	Operational	Medium	1	Rural
Region Ten	35	14	60	14	Operational	Large	1	Rural
Richmond	30	5	60	5	Operational	Large	4	Urban
Rockbridge Area	15	5	30	10	Operational	Small	1	Rural
Southside	8.5	2	10.5	10.5	Operational	Medium	4	Rural
Valley	28	7	70	7	Operational	Medium	1	Rural
Virginia Beach	21	10	10	14	Admin/Pol	Large	5	Urban
Western Tidewater	7	7	14	14	Operational	Medium	5	Rural

Child/Adolescent Outpatient Clinicians Per 50,000 Population by CSB Type				
	Statewide	Admin/Policy CSBs	Operational CSBs	Advisory CSB
CSBs Offer Service	39	10	28	1
CSBs No Service	1	0.00	1	NA
Mean/Average FTEs	1.49	1.37	1.53	1.52
Median FTEs	1.33	1.32	1.32	NA
Minimum FTEs	0.36	0.63	0.36	NA
Maximum FTEs	3.95	2.14	3.95	NA
CSBs with 0 FTEs	2.5%	0.0%	3.1%	0.0%
CSBs with .01 to 1 FTEs	27.5%	42.9%	25.0%	0.0%
CSBs with 1.01 to 2 FTEs	55.0%	57.1%	53.1%	100.0%
CSBs with 2.01 to 3 FTEs	10.0%	0.0%	12.5%	0.0%
CSBs with 3.01 to 4 FTEs	5.0%	0.0%	6.3%	0.0%
CSBs 4.01 + FTEs	0.0%	0.0%	0.0%	0.0%

Child/Adolescent Clinicians Per 50,000 Population by Urban/Rural			
	Statewide	Urban	Rural
CSBs Offer Service	39	17	22
CSBs No Service	1	0	1
Mean/Average FTEs	1.49	1.25	1.67
Median FTEs	1.33	1.17	1.58
Minimum FTEs	0.36	0.52	0.36
Maximum FTEs	3.95	2.14	3.95
CSBs with 0 FTEs	2.5%	0.0%	4.3%
CSBs with .01 to 1 FTEs	27.5%	35.3%	21.7%
CSBs with 1.01 to 2 FTEs	55.0%	52.9%	56.5%
CSBs with 2.01 to 3 FTEs	10.0%	11.8%	8.7%
CSBs with 3.01 to 4 FTEs	5.0%	0.0%	8.7%
CSBs 4.01 + FTEs	0.0%	0.0%	0.0%

Child/Adolescent Outpatient Clinicians Per 50,000 Population by CSB Size				
	Statewide	Large CSB	Medium CSB	Small CSB
CSBs Offer Service	39	14	16	9
CSBs No Service	1	0	1	0
Mean/Average FTEs	1.49	1.25	1.40	2.01
Median FTEs	1.33	1.22	1.22	1.85
Minimum FTEs	0.36	0.52	0.36	1.08
Maximum FTEs	3.95	2.14	3.20	3.95
CSBs with 0 FTEs	2.5%	0.0%	5.9%	0.0%
CSBs with .01 to 1 FTEs	27.5%	42.9%	29.4%	0.0%
CSBs with 1.01 to 2 FTEs	55.0%	50.0%	52.9%	66.7%
CSBs with 2.01 to 3 FTEs	10.0%	7.1%	5.9%	22.2%
CSBs with 3.01 to 4 FTEs	5.0%	0.0%	5.9%	11.1%
CSBs 4.01 + FTEs	0.0%	0.0%	0.0%	0.0%

Child/Adolescent Outpatient Clinicians Per 50,000 Population by CSB Region						
	Statewide	Region I	Region II	Region III	Region IV	Region V
CSBs Offer Service	39	8	5	10	7	9
CSBs No Service	1	0	0	0	1	0
Mean/Average FTEs	1.49	1.35	1.54	1.86	1.30	1.32
Median FTEs	1.33	1.10	1.70	1.59	1.31	1.17
Minimum FTEs	0.36	0.75	0.65	0.89	0.52	0.36
Maximum FTEs	3.95	2.90	2.14	3.95	2.09	2.82
CSBs with 0 FTEs	2.5%	0.0%	0.0%	0.0%	12.5%	0.0%
CSBs with .01 to 1 FTEs	27.5%	37.5%	20.0%	10.0%	37.5%	33.3%
CSBs with 1.01 to 2 FTEs	55.0%	50.0%	60.0%	70.0%	37.5%	55.6%
CSBs with 2.01 to 3 FTEs	10.0%	12.5%	20.0%	0.0%	12.5%	11.1%
CSBs with 3.01 to 4 FTEs	5.0%	0.0%	0.0%	20.0%	0.0%	0.0%
CSBs 4.01 + FTEs	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%

Child/Adolescent Outpatient Clinicians Sorted By CSB								
Community Services Board	FTE Staff Per 50,000 Population	Total FTE Staff	Capacity Change Past 10 Years	Population	CSB Type	CSB Size	CSB Region	CSB Urban/Rural
Alexandria	1.89	5.00	Increased	132176	Admin/Pol	Large	2	Urban
Alleghany High	3.95	1.80	Increased	22757	Operational	Small	3	Rural
Arlington	1.70	6.50	Decreased	191623	Admin/Pol	Large	2	Urban
Blue Ridge	1.13	5.50	Increased	243626	Operational	Large	3	Urban
Central Virginia	0.85	4.00	Increased	234140	Operational	Large	1	Rural
Chesapeake	1.17	5.00	Increased	214145	Admin/Pol	Medium	5	Urban
Chesterfield	0.78	4.50	Decreased	289568	Admin/Pol	Large	4	Urban
Colonial	1.38	4.00	Increased	145150	Operational	Medium	5	Urban
Crossroads	1.00	2.00	Decreased	99585	Operational	Medium	4	Rural
Cumberland Mt	1.54	3.00	Decreased	97305	Operational	Medium	3	Rural
Danville-Pitt	1.64	3.50	Decreased	106907	Operational	Medium	3	Rural
Dickenson	1.85	0.60	Increased	16226	Operational	Small	3	Rural
District 19	0.00	0.00	Decreased	169419	Operational	Medium	4	Rural
Eastern Shore	1.92	2.00	Decreased	52000	Operational	Small	5	Rural
Fairfax-Falls Church	0.65	13.50	Increased	1042781	Admin/Pol	Large	2	Urban
Goochland-Pow	1.64	1.50	Decreased	45818	Operational	Small	4	Rural
Hampton-NN	1.00	6.50	Increased	326502	Operational	Large	5	Urban
Hanover	2.09	4.00	Decreased	95476	Admin/Pol	Small	4	Urban
Harrisonburg-Rock	1.09	2.50	Decreased	115126	Operational	Small	1	Rural
Henrico Area	1.31	8.00	Decreased	306041	Admin/Pol	Large	4	Urban
Highlands	1.08	1.50	Decreased	69184	Operational	Small	3	Rural
Loudoun	2.14	11.22	Increased	262726	Admin/Pol	Large	2	Urban
Middle Pen-NN	2.82	7.75	Increased	137316	Operational	Medium	5	Rural
Mt. Rogers	2.00	4.76	Increased	119014	Operational	Large	3	Rural
New River Valley	0.89	3.00	Decreased	167915	Operational	Medium	3	Rural
Norfolk	1.06	5.00	Increased	235071	Operational	Medium	5	Urban
Northwestern	1.45	6.00	Increased	206470	Operational	Medium	1	Rural
PD One	1.27	6.00	Increased	93637	Operational	Medium	3	Rural
Piedmont	3.20	3.50	Decreased	137922	Operational	Medium	3	Rural
Portsmouth	1.52	3.00	Decreased	98514	Advisory	Small	5	Urban
Prince William	1.33	11.00	Same	412894	Admin/Pol	Large	2	Urban
Rappahannock Area	0.99	6.00	Same	301831	Operational	Medium	1	Urban
Rappahannock-Rap	1.12	3.50	Decreased	156737	Operational	Medium	1	Rural
Region Ten	1.62	7.00	Decreased	216153	Operational	Large	1	Rural
Richmond	0.52	2.00	Decreased	191740	Operational	Large	4	Urban
Rockbridge Area	2.90	2.30	Decreased	39598	Operational	Small	1	Rural
Southside	1.73	3.00	Decreased	86625	Operational	Medium	4	Rural
Valley	0.75	1.70	Same	113797	Operational	Medium	1	Rural
Virginia Beach	0.63	5.50	Decreased	433470	Admin/Pol	Large	5	Urban
Western Tidewater	0.36	1.00	Decreased	137341	Operational	Medium	5	Rural

Child/Adolescent Outpatient Clinicians Sorted By FTE Staff								
Community Services Board	FTE Staff Per 50,000 Population	Total FTE Staff	Capacity Change Past 10 Years	Population	CSB Type	CSB Size	CSB Region	CSB Urban/Rural
District 19	0.00	0.00	Decreased	169419	Operational	Medium	4	Rural
Dickenson	1.85	0.60	Increased	16226	Operational	Small	3	Rural
Western Tidewater	0.36	1.00	Decreased	137341	Operational	Medium	5	Rural
Goochland-Pow	1.64	1.50	Decreased	45818	Operational	Small	4	Rural
Highlands	1.08	1.50	Decreased	69184	Operational	Small	3	Rural
Valley	0.75	1.70	Same	113797	Operational	Medium	1	Rural
Alleghany High	3.95	1.80	Increased	22757	Operational	Small	3	Rural
Crossroads	1.00	2.00	Decreased	99585	Operational	Medium	4	Rural
Eastern Shore	1.92	2.00	Decreased	52000	Operational	Small	5	Rural
Richmond	0.52	2.00	Decreased	191740	Operational	Large	4	Urban
Rockbridge Area	2.90	2.30	Decreased	39598	Operational	Small	1	Rural
Harrisonburg-Rock	1.09	2.50	Decreased	115126	Operational	Small	1	Rural
Cumberland Mt	1.54	3.00	Decreased	97305	Operational	Medium	3	Rural
New River Valley	0.89	3.00	Decreased	167915	Operational	Medium	3	Rural
Portsmouth	1.52	3.00	Decreased	98514	Advisory	Small	5	Urban
Southside	1.73	3.00	Decreased	86625	Operational	Medium	4	Rural
Danville-Pitt	1.64	3.50	Decreased	106907	Operational	Medium	3	Rural
Piedmont	3.20	3.50	Decreased	137922	Operational	Medium	3	Rural
Rappahannock-Rap	1.12	3.50	Decreased	156737	Operational	Medium	1	Rural
Central Virginia	0.85	4.00	Increased	234140	Operational	Large	1	Rural
Colonial	1.38	4.00	Increased	145150	Operational	Medium	5	Urban
Hanover	2.09	4.00	Decreased	95476	Admin/Pol	Small	4	Urban
Chesterfield	0.78	4.50	Decreased	289568	Admin/Pol	Large	4	Urban
Mt. Rogers	2.00	4.76	Increased	119014	Operational	Large	3	Rural
Alexandria	1.89	5.00	Increased	132176	Admin/Pol	Large	2	Urban
Chesapeake	1.17	5.00	Increased	214145	Admin/Pol	Medium	5	Urban
Norfolk	1.06	5.00	Increased	235071	Operational	Medium	5	Urban
Blue Ridge	1.13	5.50	Increased	243626	Operational	Large	3	Urban
Virginia Beach	0.63	5.50	Decreased	433470	Admin/Pol	Large	5	Urban
Northwestern	1.45	6.00	Increased	206470	Operational	Medium	1	Rural
PD One	1.27	6.00	Increased	93637	Operational	Medium	3	Rural
Rappahannock Area	0.99	6.00	Same	301831	Operational	Medium	1	Urban
Arlington	1.70	6.50	Decreased	191623	Admin/Pol	Large	2	Urban
Hampton-NN	1.00	6.50	Increased	326502	Operational	Large	5	Urban
Region Ten	1.62	7.00	Decreased	216153	Operational	Large	1	Rural
Middle Pen-NN	2.82	7.75	Increased	137316	Operational	Medium	5	Rural
Henrico Area	1.31	8.00	Decreased	306041	Admin/Pol	Large	4	Urban
Prince William	1.33	11.00	Same	412894	Admin/Pol	Large	2	Urban
Loudoun	2.14	11.22	Increased	262726	Admin/Pol	Large	2	Urban
Fairfax-Falls Church	0.65	13.50	Increased	1042781	Admin/Pol	Large	2	Urban

Child/Adolescent Outpatient Clinicians Sorted By Capacity Change								
Community Services Board	FTE Staff Per 50,000 Population	Total FTE Staff	Capacity Change Past 10 Years	Population	CSB Type	CSB Size	CSB Region	CSB Urban/Rural
Prince William	1.33	11.00	Same	412894	Admin/Pol	Large	2	Urban
Rappahannock Area	0.99	6.00	Same	301831	Operational	Medium	1	Urban
Valley	0.75	1.70	Same	113797	Operational	Medium	1	Rural
Alexandria	1.89	5.00	Increased	132176	Admin/Pol	Large	2	Urban
Alleghany High	3.95	1.80	Increased	22757	Operational	Small	3	Rural
Blue Ridge	1.13	5.50	Increased	243626	Operational	Large	3	Urban
Central Virginia	0.85	4.00	Increased	234140	Operational	Large	1	Rural
Chesapeake	1.17	5.00	Increased	214145	Admin/Pol	Medium	5	Urban
Colonial	1.38	4.00	Increased	145150	Operational	Medium	5	Urban
Dickenson	1.85	0.60	Increased	16226	Operational	Small	3	Rural
Fairfax-Falls Church	0.65	13.50	Increased	1042781	Admin/Pol	Large	2	Urban
Hampton-NN	1.00	6.50	Increased	326502	Operational	Large	5	Urban
Loudoun	2.14	11.22	Increased	262726	Admin/Pol	Large	2	Urban
Middle Pen-NN	2.82	7.75	Increased	137316	Operational	Medium	5	Rural
Mt. Rogers	2.00	4.76	Increased	119014	Operational	Large	3	Rural
Norfolk	1.06	5.00	Increased	235071	Operational	Medium	5	Urban
Northwestern	1.45	6.00	Increased	206470	Operational	Medium	1	Rural
PD One	1.27	6.00	Increased	93637	Operational	Medium	3	Rural
Arlington	1.70	6.50	Decreased	191623	Admin/Pol	Large	2	Urban
Chesterfield	0.78	4.50	Decreased	289568	Admin/Pol	Large	4	Urban
Crossroads	1.00	2.00	Decreased	99585	Operational	Medium	4	Rural
Cumberland Mt	1.54	3.00	Decreased	97305	Operational	Medium	3	Rural
Danville-Pitt	1.64	3.50	Decreased	106907	Operational	Medium	3	Rural
District 19	0.00	0.00	Decreased	169419	Operational	Medium	4	Rural
Eastern Shore	1.92	2.00	Decreased	52000	Operational	Small	5	Rural
Goochland-Pow	1.64	1.50	Decreased	45818	Operational	Small	4	Rural
Hanover	2.09	4.00	Decreased	95476	Admin/Pol	Small	4	Urban
Harrisonburg-Rock	1.09	2.50	Decreased	115126	Operational	Small	1	Rural
Henrico Area	1.31	8.00	Decreased	306041	Admin/Pol	Large	4	Urban
Highlands	1.08	1.50	Decreased	69184	Operational	Small	3	Rural
New River Valley	0.89	3.00	Decreased	167915	Operational	Medium	3	Rural
Piedmont	3.20	3.50	Decreased	137922	Operational	Medium	3	Rural
Portsmouth	1.52	3.00	Decreased	98514	Advisory	Small	5	Urban
Rappahannock-Rap	1.12	3.50	Decreased	156737	Operational	Medium	1	Rural
Region Ten	1.62	7.00	Decreased	216153	Operational	Large	1	Rural
Richmond	0.52	2.00	Decreased	191740	Operational	Large	4	Urban
Rockbridge Area	2.90	2.30	Decreased	39598	Operational	Small	1	Rural
Southside	1.73	3.00	Decreased	86625	Operational	Medium	4	Rural
Virginia Beach	0.63	5.50	Decreased	433470	Admin/Pol	Large	5	Urban
Western Tidewater	0.36	1.00	Decreased	137341	Operational	Medium	5	Rural

Attachment D

Detailed Charts of Commitment Hearing Attendance Survey Results

CSB Attendance At Commitment Hearings by CSB Type				
	Statewide	Admin/Policy CSBs	Operational CSBs	Advisory CSB
Number of CSBs	40	10	29	1
96 to 100% Hearings	40.00%	80.00%	24.10%	100.00%
76 to 75% Hearings	10.00%	0.00%	13.80%	NA
51 to 75% Hearings	2.50%	0.00%	3.40%	NA
26 to 50% Hearings	5.00%	0.00%	6.90%	NA
1 to 25% Hearings	20.00%	10.00%	24.10%	NA
0% Hearings	22.50%	10.00%	27.60%	NA
Mean/Average % Hearings	54.25%	82.00%	43.10%	100.00%

CSB Attendance At Commitment Hearings by Urban/Rural CSB			
	Statewide	Urban CSB	Rural CSB
Number of CSBs	40	17	23
96 to 100% Hearings	40.00%	76.50%	13.00%
76 to 75% Hearings	10.00%	0.00%	17.40%
51 to 75% Hearings	2.50%	5.90%	0.00%
26 to 50% Hearings	5.00%	5.90%	4.30%
1 to 25% Hearings	20.00%	5.90%	30.40%
0% Hearings	22.50%	5.90%	34.80%
Mean/Average % Hearings	54.25%	83.35%	32.74%

CSB Attendance At Commitment Hearings by CSB Size				
	Statewide	Large CSB	Medium CSB	Small CSB
Number of CSBs	40	14	17	9
96 to 100% Hearings	40.00%	71.40%	29.40%	11.10%
76 to 75% Hearings	10.00%	7.10%	11.80%	11.10%
51 to 75% Hearings	2.50%	7.10%	0.00%	0.00%
26 to 50% Hearings	5.00%	0.00%	11.80%	0.00%
1 to 25% Hearings	20.00%	7.10%	23.50%	33.30%
0% Hearings	22.50%	7.10%	23.50%	44.40%
Mean/Average % Hearings	54.25%	82.29%	46.24%	25.78%

CSB Attendance At Commitment Hearings by CSB Region						
	Statewide	Region I	Region II	Region III	Region IV	Region V
Number of CSBs	40	8	5	10	8	9
96 to 100% Hearings	40.00%	25.00%	100.00%	0.00%	50.00%	77.80%
76 to 75% Hearings	10.00%	12.50%	0.00%	20.00%	12.50%	0.00%
51 to 75% Hearings	2.50%	0.00%	0.00%	10.00%	0.00%	0.00%
26 to 50% Hearings	5.00%	0.00%	0.00%	10.00%	0.00%	11.10%
1 to 25% Hearings	20.00%	37.50%	0.00%	30.00%	12.50%	11.10%
0% Hearings	22.50%	25.00%	0.00%	30.00%	50.00%	0.00%
Mean/Average % Hearings	54.25%	39.63%	100.00%	30.70%	37.25%	83.11%

CSB Attendance at Commitment Hearings Sorted By CSB					
Community Services Board	Percentage of Hearings Attended	CSB Type	CSB Size	CSB Region	CSB Urban/Rural
Alexandria	100%	Admin/Pol	Large	2	Urban
Alleghany High	0%	Operational	Small	3	Rural
Arlington	100%	Admin/Pol	Large	2	Urban
Blue Ridge	70%	Operational	Large	3	Urban
Central Virginia	100%	Operational	Large	1	Rural
Chesapeake	100%	Admin/Pol	Medium	5	Urban
Chesterfield	0%	Admin/Pol	Large	4	Urban
Colonial	30%	Operational	Medium	5	Urban
Crossroads	0%	Operational	Medium	4	Rural
Cumberland Mt	5%	Operational	Medium	3	Rural
Danville-Pitt	90%	Operational	Medium	3	Rural
Dickenson	0%	Operational	Small	3	Rural
District 19	80%	Operational	Medium	4	Rural
Eastern Shore	20%	Operational	Small	5	Rural
Fairfax-Falls Church	100%	Admin/Pol	Large	2	Urban
Goochland-Pow	0%	Operational	Small	4	Rural
Hampton-NN	99%	Operational	Large	5	Urban
Hanover	20%	Admin/Pol	Small	4	Urban
Harrisonburg-Rock	90%	Operational	Small	1	Rural
Henrico Area	100%	Admin/Pol	Large	4	Urban
Highlands	2%	Operational	Small	3	Rural
Loudoun	100%	Admin/Pol	Large	2	Urban
Middle Pen-NN	100%	Operational	Medium	5	Rural
Mt. Rogers	80%	Operational	Large	3	Rural
New River Valley	0%	Operational	Medium	3	Rural
Norfolk	100%	Operational	Medium	5	Urban
Northwestern	0%	Operational	Medium	1	Rural
PD One	10%	Operational	Medium	3	Rural
Piedmont	50%	Operational	Medium	3	Rural
Portsmouth	100%	Advisory	Small	5	Urban
Prince William	100%	Admin/Pol	Large	2	Urban
Rappahannock Area	100%	Operational	Medium	1	Urban
Rappahannock-Rap	5%	Operational	Medium	1	Rural
Region Ten	5%	Operational	Large	1	Rural
Richmond	98%	Operational	Large	4	Urban
Rockbridge Area	0%	Operational	Small	1	Rural
Southside	0%	Operational	Medium	4	Rural
Valley	17%	Operational	Medium	1	Rural
Virginia Beach	100%	Admin/Pol	Large	5	Urban
Western Tidewater	99%	Operational	Medium	5	Rural

CSB Attendance at Commitment Hearings Sorted By Percentage of Hearings Attended					
Community Services Board	Percentage of Hearings Attended	CSB Type	CSB Size	CSB Region	CSB Urban/Rural
Alleghany High	0%	Operational	Small	3	Rural
Chesterfield	0%	Admin/Pol	Large	4	Urban
Crossroads	0%	Operational	Medium	4	Rural
Dickenson	0%	Operational	Small	3	Rural
Goochland-Pow	0%	Operational	Small	4	Rural
New River Valley	0%	Operational	Medium	3	Rural
Northwestern	0%	Operational	Medium	1	Rural
Rockbridge Area	0%	Operational	Small	1	Rural
Southside	0%	Operational	Medium	4	Rural
Highlands	2%	Operational	Small	3	Rural
Cumberland Mt	5%	Operational	Medium	3	Rural
Rappahannock-Rap	5%	Operational	Medium	1	Rural
Region Ten	5%	Operational	Large	1	Rural
PD One	10%	Operational	Medium	3	Rural
Valley	17%	Operational	Medium	1	Rural
Eastern Shore	20%	Operational	Small	5	Rural
Hanover	20%	Admin/Pol	Small	4	Urban
Colonial	30%	Operational	Medium	5	Urban
Piedmont	50%	Operational	Medium	3	Rural
Blue Ridge	70%	Operational	Large	3	Urban
District 19	80%	Operational	Medium	4	Rural
Mt. Rogers	80%	Operational	Large	3	Rural
Danville-Pitt	90%	Operational	Medium	3	Rural
Harrisonburg-Rock	90%	Operational	Small	1	Rural
Richmond	98%	Operational	Large	4	Urban
Hampton-NN	99%	Operational	Large	5	Urban
Western Tidewater	99%	Operational	Medium	5	Rural
Alexandria	100%	Admin/Pol	Large	2	Urban
Arlington	100%	Admin/Pol	Large	2	Urban
Central Virginia	100%	Operational	Large	1	Rural
Chesapeake	100%	Admin/Pol	Medium	5	Urban
Fairfax-Falls Church	100%	Admin/Pol	Large	2	Urban
Henrico Area	100%	Admin/Pol	Large	4	Urban
Loudoun	100%	Admin/Pol	Large	2	Urban
Middle Pen-NN	100%	Operational	Medium	5	Rural
Norfolk	100%	Operational	Medium	5	Urban
Portsmouth	100%	Advisory	Small	5	Urban
Prince William	100%	Admin/Pol	Large	2	Urban
Rappahannock Area	100%	Operational	Medium	1	Urban
Virginia Beach	100%	Admin/Pol	Large	5	Urban